

WARRANTY

All warranty claims must include our warranty claim form and a Return Authority Number.

- New Disc Brake Calipers – 5 year production and material defects only
- Remanufactured Disc Brake Calipers – 5 year production and material defects only
- Remanufactured Master cylinders, wheel cylinders, slave cylinders - 12 months warranty**
- Remanufactured Booster – 12 months warranty*
- New Brake Boosters and brake hydraulics – 12 months warranty

*Hydraulic boosters that have been performance tested before despatch using Dot 4 brake fluid and with this clearly stated on the invoice will be void of warranty if not fitted, bled & the system sealed to avoid moisture ingress.

**We do not offer warranty on components that have been previously sleeved

RETURNS

- 30 Day (from date of invoice) Return Policy - No penalty
- All returns must be accompanied by a Request for credit document that has the original invoice number and the reason for returning.
- Repackaging - A \$10.00 repackaging fee applies to any goods returned within 30 days that require repackaging.
- Goods under \$10.00 excl GST – No credit provided
- 30 to 60 days Returns (from date of invoice)– A \$15.00 handling fee applies, a further \$10.00 fee applies where the goods require repackaging.
- Buy-Ins and Built to Order/Non stocked items with this marked on invoice are non-returnable.
- Fitted or Used items – Will not be accepted as returns
- Returns Time Frame – It is the customer's responsibility to have the goods returned within the required time frame

CORE DEPOSIT RETURN

- All cores must be returned within 30 days of invoice date with a Request for Credit document referencing the original invoice number. Partswise reserve the right to reject any cores returned after 30 days. Cores must be complete, assembled and suitable for rebuilding.
- Boosters with broken valve bodies will incur a penalty charge of up to \$120+GST charged at our discretion.
- Calipers with broken bleed screws, damaged sealing surfaces & excessive wear may incur a penalty charged at our discretion.